

Accessing Documentation for Your System

Note: Hard copies of a document may be out of date. Always check for the current version of a document on the EMC Support website at <https://support.emc.com>.

Various types of product-related documents are available at the website.

- End user documents, for example, user guides, hardware installation guides, administrator guides, software guides, part replacement guides, release notes, and others.
- Integration documents about how to integrate Data Domain systems with third party backup applications.
- Compatibility matrices that show which components are compatible with each other.

▼ View EMC Data Domain Documents

1. Connect to the EMC Support website at <https://support.emc.com>.
2. If you are a registered user, log in and skip to the next step. Otherwise, perform the following:
 - a. Click **Register Here**.
 - b. Follow the online registration steps, filling in all required fields.
 - c. Once your registration is processed, you will receive an email confirmation.
3. Click the **Support by Product** option.
4. Enter a product name in the **Find a Product** field, for example, DDD990. Click the search icon at the right of this field. On this screen, you can store this product search by clicking **Add to my favorites**.
5. On the next screen, click **Documentation**.
6. On the right side of the screen, all documents are displayed that fit the criteria. A menu on the left side of the screen automatically populates with various categories of the displayed documents, for example, *Manual and Guides*.
7. When you revisit the **Support by Product** page, your most recent searches are displayed at the bottom of the screen.

Your suggestions help to improve the overall quality of the user publications. Please send your opinions of any document to DPAD.Doc.Feedback@emc.com.