

Library Use/Needs Survey

1. Please select your division or group affiliation:		
	Please select your primary role/work at the Lab:	
	Other (please specify)	Response Totals
Director's Office	2.9% (1)	2.9% (1)
Engineering & Technical Support Directorate	17.1% (6)	17.1% (6)
LCLS Directorate	5.7% (2)	5.7% (2)
Operations Directorate	31.4% (11)	31.4% (11)
Particle Physics & Astrophysics Directorate	11.4% (4)	11.4% (4)
Photon Science Directorate	0.0% (0)	0.0% (0)
SSRL Directorate	0.0% (0)	0.0% (0)
Visitor/User	17.1% (6)	17.1% (6)
SLUO	2.9% (1)	2.9% (1)
SSRLUO	2.9% (1)	2.9% (1)
	8.6%	8.6%

Other (please specify)	(3)	(3)
answered question	35	35
skipped question		0

2. Please select your primary role/work at the Lab:		
	Please select your primary role/work at the Lab:	
	Other (please specify)	Response Totals
Administration/Business Management Staff	0.0% (0)	0.0% (0)
Scientific Management Staff	0.0% (0)	0.0% (0)
Research Associates/PostDocs/Students	0.0% (0)	0.0% (0)
Scientific Staff & Faculty	0.0% (0)	0.0% (0)
Technical Staff	0.0% (0)	0.0% (0)
Other (please specify)	100.0% (35)	100.0% (35)
answered question	35	35
skipped question		0

3. Please select how long you've been working at SLAC:

		Please select your primary role/work at the Lab:	
		Other (please specify)	Response Totals
New to 2 years	8.8% (3)	8.8% (3)	
2 to 5 years	20.6% (7)	20.6% (7)	
5 -10 years	23.5% (8)	23.5% (8)	
10 - 20 years	23.5% (8)	23.5% (8)	
20+	23.5% (8)	23.5% (8)	
<i>answered question</i>	34		34
<i>skipped question</i>			1

4. Overall, how would you characterize your use of the library services, collections, and online materials?

Please select your primary role/work at the Lab:		
	Other (please specify)	Response Totals
Use frequently (weekly-daily)	17.1% (6)	17.1% (6)
Use often (monthly)	11.4% (4)	11.4% (4)
Use occasionally (several times/year)	34.3% (12)	34.3% (12)
Might use it in the future	17.1% (6)	17.1% (6)
Not relevant to my information needs	14.3% (5)	14.3% (5)
Don't know about the library or its services	5.7% (2)	5.7% (2)
<i>answered question</i>	35	35
<i>skipped question</i>		0

5. Please indicate, over the past 2 years, how frequently you have used the following online library services:

		Please select your primary role/work at the Lab:		
		Other (please specify)		Response Totals
Online Journals	Frequently	24.1%	(7)	
	Often	10.3%	(3)	
	Occasionally	13.8%	(4)	
	Rarely	17.2%	(5)	
	Never	34.5%	(10)	
		29		29
Online Books or Proceedings (e.g., Safari Computer Books)	Frequently	3.7%	(1)	
	Often	3.7%	(1)	
	Occasionally	14.8%	(4)	
	Rarely	25.9%	(7)	
	Never	51.9%	(14)	
		27		27

Library's Website	Frequently	10.0% (3)	30
	Often	6.7% (2)	
	Occasionally	23.3% (7)	
	Rarely	13.3% (4)	
	Never	46.7% (14)	
		30	30
Online Databases	Frequently	13.3% (4)	30
	Often	13.3% (4)	
	Occasionally	16.7% (5)	
	Rarely	20.0% (6)	
	Never	36.7% (11)	
		30	30
<i>answered question</i>		34	34
<i>skipped question</i>			1

6. Please select the databases you use from the list below (may select more than one choice):

	Please select your primary role/work at the Lab:	
	Other (please specify)	Response Totals
Safety/ES&H (e.g., NFPA)	70.0% (14)	70.0% (14)
Standards/codes/legal materials (e.g. ASME, BPVC)	50.0% (10)	50.0% (10)
Subject Specific (please specify)	30.0% (6)	30.0% (6)
<i>answered question</i>	20	20
<i>skipped question</i>		15

7. Please indicate how important is it for the library to provide the following information:

		Please select your primary role/work at the Lab:	
		Other (please specify)	Response Totals
Online Journals	Critical	38.5% (10)	
	Very Important	15.4% (4)	
	Convenient	26.9% (7)	
	Not Necessary	11.5% (3)	
	Not Important	7.7% (2)	
		26	26
Online Books or Proceedings (Safari Computer Books)	Critical	16.7% (4)	
	Very Important	20.8% (5)	
	Convenient	37.5% (9)	
	Not Necessary	12.5% (3)	
	Not Important	12.5% (3)	
		24	24

Library's Website	Critical	18.5% (5)	27
	Very Important	18.5% (5)	
	Convenient	40.7% (11)	
	Not Necessary	11.1% (3)	
	Not Important	11.1% (3)	
		27	27
Online Databases	Critical	30.8% (8)	26
	Very Important	19.2% (5)	
	Convenient	26.9% (7)	
	Not Necessary	11.5% (3)	
	Not Important	11.5% (3)	
		26	26
answered question		31	31
skipped question			4

8. Over the past two years, have you asked library staff to:			
		Please select your primary role/work at the Lab:	
		Other (please specify)	Response Totals
Borrow books/photocopy journal articles from Stanford or other libraries.	Frequently	0.0% (0)	
	Often	12.5% (4)	
	Occasionally	25.0% (8)	
	Rarely	6.3% (2)	
	Never	56.3% (18)	
		32	32
Order or get access to a book, journal, or database.	Frequently	3.2% (1)	
	Often	9.7% (3)	
	Occasionally	22.6% (7)	
	Rarely	22.6% (7)	
	Never	41.9% (13)	
		31	31

Send you alerts about new publications in your subject.	Frequently	0.0% (0)	28
	Often	3.6% (1)	
	Occasionally	0.0% (0)	
	Rarely	14.3% (4)	
	Never	82.1% (23)	
		28	28
Deliver material to your desk/office.	Frequently	3.4% (1)	29
	Often	3.4% (1)	
	Occasionally	24.1% (7)	
	Rarely	6.9% (2)	
	Never	62.1% (18)	
		29	29
Set up online access, a proxy server, RSS feeds, etc., at your desktop.	Frequently	0.0% (0)	29
	Often	0.0% (0)	

	Occasionally	3.6% (1)	
	Rarely	7.1% (2)	
	Never	89.3% (25)	
		28	28
Create specialized lists, bibliographies, curriculum vitae.	Frequently	0.0% (0)	
	Often	0.0% (0)	
	Occasionally	3.4% (1)	
	Rarely	6.9% (2)	
	Never	89.7% (26)	
		29	29
Find in-depth or hard-to-find information.	Frequently	0.0% (0)	
	Often	0.0% (0)	
	Occasionally	22.6% (7)	
	Rarely	19.4% (6)	
	Never	58.1% (18)	

		31	31
	Other (please specify).	1	1
	answered question	33	33
			skipped question
			2

9. Please indicate how important it is for the library staff to provide the following services:			
		Please select your primary role/work at the Lab:	
		Other (please specify)	Response Totals
Borrow books/photocopy journal articles from Stanford or other libraries.	Critical	21.9% (7)	
	Very Important	18.8% (6)	
	Convenient	34.4% (11)	
	Not Necessary	12.5% (4)	
	Not Important	12.5% (4)	
		32	32
Order or get access to a book, journal, or database.	Critical	19.4% (6)	
	Very Important	12.9% (4)	
	Convenient	38.7%	

		(12)	
	Not Necessary	19.4% (6)	
	Not Important	9.7% (3)	
		31	31
Send you alerts about new publications in your subject.	Critical	3.3% (1)	
	Very Important	3.3% (1)	
	Convenient	33.3% (10)	
	Not Necessary	36.7% (11)	
	Not Important	23.3% (7)	
		30	30
Deliver material to your desk/office.	Critical	0.0% (0)	
	Very Important	6.5% (2)	
	Convenient	45.2% (14)	
	Not Necessary	29.0% (9)	
	Not Important	19.4% (6)	

		31	31
Set up online access, a proxy server, RSS feeds, etc., at your desktop.	Critical	0.0% (0)	
	Very Important	0.0% (0)	
	Convenient	32.3% (10)	
	Not Necessary	41.9% (13)	
	Not Important	25.8% (8)	
		31	31
Create specialized lists, bibliographies, curriculum vitae.	Critical	0.0% (0)	
	Very Important	0.0% (0)	
	Convenient	27.6% (8)	
	Not Necessary	44.8% (13)	
	Not Important	27.6% (8)	
		29	29
Find in-depth or hard-to-find information.	Critical	6.5% (2)	
	Very Important	12.9% (4)	

	Convenient	45.2% (14)	
	Not Necessary	25.8% (8)	
	Not Important	9.7% (3)	
		31	31
	Other (please specify).	0	0
	<i>answered question</i>	32	32
			<i>skipped question</i> 3

10. Over the past two years, have you used the physical library to:				
		Please select your primary role/work at the Lab:		
		Other (please specify)		Response Totals
Check out books or other library materials?	Frequently	3.2% (1)		
	Often	12.9% (4)		
	Occasionally	19.4% (6)		
	Rarely	16.1% (5)		
	Never	48.4% (15)		
		31		31

Browse the print collections?	Frequently	12.9% (4)	31
	Often	9.7% (3)	
	Occasionally	9.7% (3)	
	Rarely	12.9% (4)	
	Never	54.8% (17)	
		31	31
Read the latest print journals or other materials?	Frequently	12.5% (4)	32
	Often	6.3% (2)	
	Occasionally	18.8% (6)	
	Rarely	9.4% (3)	
	Never	53.1% (17)	
		32	32
Quiet study/reading space?	Frequently	12.9% (4)	
	Often	3.2% (1)	

	Occasionally	9.7% (3)	
	Rarely	9.7% (3)	
	Never	64.5% (20)	
		31	31
Ask for help or a specific service from library staff?	Frequently	0.0% (0)	
	Often	13.3% (4)	
	Occasionally	23.3% (7)	
	Rarely	16.7% (5)	
	Never	46.7% (14)	
		30	30
Use the public-access computers?	Frequently	0.0% (0)	
	Often	6.7% (2)	
	Occasionally	6.7% (2)	
	Rarely	10.0% (3)	
	Never	76.7% (23)	

		30	30
	Other (please specify).	2	2
	answered question	32	32
			skipped question
			3

11. Please indicate how important it is for the library to provide the ability to:			
		Please select your primary role/work at the Lab:	
		Other (please specify)	Response Totals
Check out books or other library materials.	Critical	22.6% (7)	
	Very Important	29.0% (9)	
	Convenient	22.6% (7)	
	Not Necessary	9.7% (3)	
	Not Important	16.1% (5)	
		31	31
Browse the print collections.	Critical	20.0% (6)	
	Very Important	20.0% (6)	
	Convenient	30.0%	

		(9)	
	Not Necessary	10.0% (3)	
	Not Important	20.0% (6)	
		30	30
Read the latest print journals or other materials.	Critical	9.4% (3)	
	Very Important	25.0% (8)	
	Convenient	31.3% (10)	
	Not Necessary	12.5% (4)	
	Not Important	21.9% (7)	
		32	32
Quiet study/reading space.	Critical	9.4% (3)	
	Very Important	18.8% (6)	
	Convenient	31.3% (10)	
	Not Necessary	18.8% (6)	
	Not Important	21.9% (7)	

		32	32
Ask for help or a specific service from library staff.	Critical	6.5% (2)	
	Very Important	35.5% (11)	
	Convenient	35.5% (11)	
	Not Necessary	6.5% (2)	
	Not Important	16.1% (5)	
		31	31
Use the public-access computers.	Critical	3.3% (1)	
	Very Important	16.7% (5)	
	Convenient	23.3% (7)	
	Not Necessary	23.3% (7)	
	Not Important	33.3% (10)	
		30	30
Other (please specify).		0	0
answered question		32	32
skipped question			3

12. What should the SLAC Library provide for you to meet your future informational needs?		
	Please select your primary role/work at the Lab:	
	Other (please specify)	Response Totals
A physical library, so I can:	59.1% (13)	59.1% (13)
I need the library to supply the following services:	22.7% (5)	22.7% (5)
I need the library to continue to buy books, journals, and other materials in my field, or to have more in my subject area (please specify):	22.7% (5)	22.7% (5)
Other:	9.1% (2)	9.1% (2)
Please expand on your answer:	14	14
answered question	22	22
skipped question		13

13. Is there anything else you'd like to tell the Task Force?		
	Please select your primary role/work at the Lab:	
	Other (please specify)	Response Count
	10	10
answered question	10	10
skipped question		25