

Library Use/Needs Survey

1. Please select your division or group affiliation:						
	Please select your division or group affiliation:					
	Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Director's Office	100.0% (13)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	2.8% (13)
Engineering & Technical Support Directorate	0.0% (0)	100.0% (135)	0.0% (0)	0.0% (0)	0.0% (0)	29.3% (135)
LCLS Directorate	0.0% (0)	0.0% (0)	100.0% (39)	0.0% (0)	0.0% (0)	8.5% (39)
Operations Directorate	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (141)	0.0% (0)	30.6% (141)
Particle Physics & Astrophysics Directorate	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	100.0% (133)	28.9% (133)
Photon Science Directorate	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
SSRL Directorate	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
Visitor/User	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
SLUO	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
SSRLUO	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)

Other (please specify)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)	0.0% (0)
answered question	13	135	39	141	133	461
skipped question						0

2. Please select your primary role/work at the Lab:						
	Please select your division or group affiliation:					Response Totals
	Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	
Administration/Business Management Staff	54.5% (6)	7.6% (10)	17.9% (7)	37.7% (52)	6.8% (9)	18.6% (84)
Scientific Management Staff	0.0% (0)	1.5% (2)	17.9% (7)	1.4% (2)	5.3% (7)	4.0% (18)
Research Associates/PostDocs/Students	9.1% (1)	1.5% (2)	0.0% (0)	0.7% (1)	16.7% (22)	5.8% (26)
Scientific Staff & Faculty	0.0% (0)	12.1% (16)	28.2% (11)	2.2% (3)	59.1% (78)	23.9% (108)
Technical Staff	27.3% (3)	72.7% (96)	30.8% (12)	50.0% (69)	9.1% (12)	42.5% (192)
Other (please specify)	9.1% (1)	4.5% (6)	5.1% (2)	8.0% (11)	3.0% (4)	5.3% (24)
answered question	11	132	39	138	132	452
skipped question						9

3. Please select how long you've been working at SLAC:

	Please select your division or group affiliation:					
	Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
New to 2 years	18.2% (2)	5.3% (7)	15.4% (6)	23.0% (32)	7.6% (10)	12.6% (57)
2 to 5 years	18.2% (2)	12.1% (16)	33.3% (13)	10.8% (15)	21.2% (28)	16.3% (74)
5 -10 years	9.1% (1)	18.2% (24)	17.9% (7)	19.4% (27)	12.9% (17)	16.8% (76)
10 - 20 years	18.2% (2)	33.3% (44)	12.8% (5)	31.7% (44)	25.0% (33)	28.3% (128)
20+	36.4% (4)	31.1% (41)	20.5% (8)	15.1% (21)	33.3% (44)	26.0% (118)
<i>answered question</i>	11	132	39	139	132	453
<i>skipped question</i>						8

4. Overall, how would you characterize your use of the library services, collections, and online materials?

	Please select your division or group affiliation:					
	Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Use frequently (weekly-daily)	0.0% (0)	5.3% (7)	28.2% (11)	9.4% (13)	32.6% (43)	16.3% (74)
Use often (monthly)	18.2% (2)	9.1% (12)	17.9% (7)	11.5% (16)	28.0% (37)	16.3% (74)
Use occasionally (several times/year)	36.4% (4)	50.8% (67)	20.5% (8)	37.4% (52)	29.5% (39)	37.5% (170)
Might use it in the future	18.2% (2)	20.5% (27)	12.8% (5)	15.1% (21)	3.8% (5)	13.2% (60)
Not relevant to my information needs	18.2% (2)	10.6% (14)	10.3% (4)	21.6% (30)	4.5% (6)	12.4% (56)
Don't know about the library or its services	9.1% (1)	3.8% (5)	10.3% (4)	5.0% (7)	1.5% (2)	4.2% (19)
<i>answered question</i>	11	132	39	139	132	453
<i>skipped question</i>						8

5. Please indicate, over the past 2 years, how frequently you have used the following online library services:

		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Online Journals	Frequently	18.2% (2)	4.2% (5)	35.1% (13)	11.2% (14)	48.0% (59)	
	Often	27.3% (3)	6.8% (8)	13.5% (5)	4.8% (6)	16.3% (20)	
	Occasionally	9.1% (1)	18.6% (22)	18.9% (7)	16.0% (20)	13.8% (17)	
	Rarely	27.3% (3)	21.2% (25)	8.1% (3)	17.6% (22)	10.6% (13)	
	Never	18.2% (2)	49.2% (58)	24.3% (9)	50.4% (63)	11.4% (14)	
		11	118	37	125	123	414
Online Books or Proceedings (e.g., Safari Computer Books)	Frequently	11.1% (1)	4.2% (5)	5.6% (2)	5.7% (7)	10.7% (13)	
	Often	11.1% (1)	5.8% (7)	5.6% (2)	5.7% (7)	14.0% (17)	
	Occasionally	0.0% (0)	25.8% (31)	27.8% (10)	23.0% (28)	31.4% (38)	
	Rarely	22.2% (2)	22.5% (27)	25.0% (9)	13.1% (16)	19.0% (23)	
	Never	55.6% (5)	41.7% (50)	36.1% (13)	52.5% (64)	24.8% (30)	

		9	120	36	122	121	408
Library's Website	Frequently	0.0% (0)	2.5% (3)	18.4% (7)	9.8% (12)	14.9% (18)	
	Often	20.0% (2)	3.4% (4)	13.2% (5)	4.9% (6)	19.8% (24)	
	Occasionally	30.0% (3)	32.8% (39)	28.9% (11)	22.0% (27)	34.7% (42)	
	Rarely	0.0% (0)	26.9% (32)	10.5% (4)	18.7% (23)	18.2% (22)	
	Never	50.0% (5)	34.5% (41)	28.9% (11)	44.7% (55)	12.4% (15)	
		10	119	38	123	121	411
Online Databases	Frequently	10.0% (1)	5.0% (6)	13.5% (5)	10.3% (13)	23.5% (28)	
	Often	10.0% (1)	10.9% (13)	10.8% (4)	7.9% (10)	23.5% (28)	
	Occasionally	10.0% (1)	33.6% (40)	16.2% (6)	15.9% (20)	13.4% (16)	
	Rarely	30.0% (3)	18.5% (22)	21.6% (8)	15.1% (19)	16.0% (19)	
	Never	40.0% (4)	31.9% (38)	37.8% (14)	50.8% (64)	23.5% (28)	
		10	119	37	126	119	411
answered question		11	129	38	131	128	437
skipped question							24

6. Please select the databases you use from the list below (may select more than one choice):

	Please select your division or group affiliation:					
	Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Safety/ES&H (e.g., NFPA)	60.0% (3)	81.7% (76)	72.2% (13)	71.6% (48)	31.9% (22)	64.3% (162)
Standards/codes/legal materials (e.g. ASME, BPVC)	20.0% (1)	49.5% (46)	44.4% (8)	52.2% (35)	26.1% (18)	42.9% (108)
Subject Specific (please specify)	40.0% (2)	14.0% (13)	38.9% (7)	31.3% (21)	59.4% (41)	33.3% (84)
<i>answered question</i>	5	93	18	67	69	252
<i>skipped question</i>						209

7. Please indicate how important is it for the library to provide the following information:

		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Online Journals	Critical	54.5% (6)	8.3% (9)	44.1% (15)	21.9% (25)	56.9% (70)	
	Very Important	18.2% (2)	25.7% (28)	17.6% (6)	17.5% (20)	27.6% (34)	
	Convenient	18.2% (2)	45.0% (49)	35.3% (12)	30.7% (35)	10.6% (13)	
	Not Necessary	0.0% (0)	10.1% (11)	0.0% (0)	10.5% (12)	0.8% (1)	
	Not Important	9.1% (1)	11.0% (12)	2.9% (1)	19.3% (22)	4.1% (5)	
		11	109	34	114	123	391
Online Books or Proceedings (Safari Computer Books)	Critical	18.2% (2)	4.5% (5)	15.2% (5)	11.7% (13)	18.5% (22)	
	Very Important	18.2% (2)	30.0% (33)	21.2% (7)	23.4% (26)	38.7% (46)	
	Convenient	18.2% (2)	50.9% (56)	51.5% (17)	38.7% (43)	36.1% (43)	
	Not Necessary	18.2% (2)	6.4% (7)	6.1% (2)	9.0% (10)	1.7% (2)	
	Not Important	27.3% (3)	8.2% (9)	6.1% (2)	17.1% (19)	5.0% (6)	
		11	110	33	111	119	384

Library's Website	Critical	27.3% (3)	8.8% (10)	23.5% (8)	13.5% (15)	28.8% (34)	
	Very Important	36.4% (4)	28.9% (33)	29.4% (10)	28.8% (32)	33.1% (39)	
	Convenient	18.2% (2)	49.1% (56)	38.2% (13)	38.7% (43)	33.1% (39)	
	Not Necessary	0.0% (0)	4.4% (5)	0.0% (0)	7.2% (8)	0.8% (1)	
	Not Important	18.2% (2)	8.8% (10)	8.8% (3)	11.7% (13)	4.2% (5)	
		11	114	34	111	118	388
Online Databases	Critical	20.0% (2)	12.8% (15)	12.5% (4)	17.0% (19)	34.2% (41)	
	Very Important	30.0% (3)	35.0% (41)	31.3% (10)	21.4% (24)	25.0% (30)	
	Convenient	20.0% (2)	40.2% (47)	43.8% (14)	35.7% (40)	30.8% (37)	
	Not Necessary	0.0% (0)	2.6% (3)	3.1% (1)	11.6% (13)	4.2% (5)	
	Not Important	30.0% (3)	9.4% (11)	9.4% (3)	14.3% (16)	5.8% (7)	
		10	117	32	112	120	391
answered question		11	124	35	121	127	418
skipped question							43

8. Over the past two years, have you asked library staff to:

		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Borrow books/photocopy journal articles from Stanford or other libraries.	Frequently	10.0% (1)	4.3% (5)	2.7% (1)	3.2% (4)	10.5% (13)	
	Often	20.0% (2)	6.8% (8)	13.5% (5)	9.6% (12)	10.5% (13)	
	Occasionally	10.0% (1)	26.5% (31)	16.2% (6)	17.6% (22)	34.7% (43)	
	Rarely	10.0% (1)	14.5% (17)	18.9% (7)	16.0% (20)	13.7% (17)	
	Never	50.0% (5)	47.9% (56)	48.6% (18)	53.6% (67)	30.6% (38)	
		10	117	37	125	124	413
Order or get access to a book, journal, or database.	Frequently	10.0% (1)	3.3% (4)	5.3% (2)	4.8% (6)	5.8% (7)	
	Often	20.0% (2)	7.4% (9)	10.5% (4)	10.3% (13)	16.5% (20)	
	Occasionally	10.0% (1)	30.6% (37)	28.9% (11)	22.2% (28)	35.5% (43)	
	Rarely	10.0% (1)	19.8% (24)	18.4% (7)	17.5% (22)	15.7% (19)	
	Never	50.0% (5)	38.8% (47)	36.8% (14)	45.2% (57)	26.4% (32)	

		10	121	38	126	121	416
Send you alerts about new publications in your subject.	Frequently	0.0% (0)	0.9% (1)	0.0% (0)	3.3% (4)	0.9% (1)	
	Often	0.0% (0)	0.0% (0)	0.0% (0)	0.8% (1)	0.9% (1)	
	Occasionally	10.0% (1)	7.8% (9)	0.0% (0)	5.7% (7)	9.6% (11)	
	Rarely	10.0% (1)	16.5% (19)	22.2% (8)	11.5% (14)	15.7% (18)	
	Never	80.0% (8)	74.8% (86)	77.8% (28)	78.7% (96)	73.0% (84)	
		10	115	36	122	115	398
Deliver material to your desk/office.	Frequently	0.0% (0)	2.6% (3)	0.0% (0)	2.4% (3)	1.7% (2)	
	Often	10.0% (1)	0.9% (1)	8.3% (3)	3.3% (4)	5.9% (7)	
	Occasionally	20.0% (2)	17.4% (20)	11.1% (4)	13.0% (16)	19.3% (23)	
	Rarely	0.0% (0)	13.0% (15)	25.0% (9)	12.2% (15)	18.5% (22)	
	Never	70.0% (7)	66.1% (76)	55.6% (20)	69.1% (85)	54.6% (65)	
		10	115	36	123	119	403
Set up online access, a proxy server, RSS feeds, etc., at your desktop.	Frequently	0.0% (0)	0.9% (1)	2.8% (1)	2.5% (3)	1.7% (2)	
	Often	0.0% (0)	0.0% (0)	0.0% (0)	1.6% (2)	0.9% (1)	

	Occasionally	0.0% (0)	5.3% (6)	2.8% (1)	4.9% (6)	4.3% (5)	
	Rarely	10.0% (1)	12.3% (14)	19.4% (7)	4.9% (6)	11.1% (13)	
	Never	90.0% (9)	81.6% (93)	75.0% (27)	86.1% (105)	82.1% (96)	
		10	114	36	122	117	399
Create specialized lists, bibliographies, curriculum vitae.	Frequently	0.0% (0)	0.0% (0)	0.0% (0)	0.8% (1)	0.8% (1)	
	Often	10.0% (1)	0.0% (0)	0.0% (0)	0.8% (1)	2.5% (3)	
	Occasionally	10.0% (1)	2.6% (3)	2.8% (1)	3.3% (4)	2.5% (3)	
	Rarely	10.0% (1)	10.5% (12)	11.1% (4)	8.9% (11)	12.7% (15)	
	Never	70.0% (7)	86.8% (99)	86.1% (31)	86.2% (106)	81.4% (96)	
		10	114	36	123	118	401
Find in-depth or hard-to-find information.	Frequently	0.0% (0)	0.0% (0)	2.7% (1)	1.6% (2)	2.5% (3)	
	Often	10.0% (1)	0.9% (1)	8.1% (3)	2.4% (3)	4.9% (6)	
	Occasionally	20.0% (2)	17.1% (20)	8.1% (3)	10.6% (13)	25.4% (31)	
	Rarely	20.0% (2)	17.1% (20)	10.8% (4)	12.2% (15)	21.3% (26)	
		50.0%	65.0%	70.3%	73.2%	45.9%	

		(5)	(76)	(26)	(90)	(56)		
		10	117	37	123	122	409	
	Other (please specify).	0	5	0	2	4	11	
	answered question	10	122	38	127	124	421	
							skipped question	40

9. Please indicate how important it is for the library staff to provide the following services:							
		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Borrow books/photocopy journal articles from Stanford or other libraries.	Critical	20.0% (2)	9.2% (11)	8.3% (3)	14.5% (18)	27.0% (33)	
	Very Important	40.0% (4)	31.9% (38)	38.9% (14)	26.6% (33)	36.1% (44)	
	Convenient	10.0% (1)	42.0% (50)	44.4% (16)	32.3% (40)	27.0% (33)	
	Not Necessary	10.0% (1)	5.9% (7)	2.8% (1)	10.5% (13)	3.3% (4)	
	Not Important	20.0% (2)	10.9% (13)	5.6% (2)	16.1% (20)	6.6% (8)	
		10	119	36	124	122	411
Order or get access to a book, journal, or database.	Critical	30.0% (3)	9.4% (11)	19.4% (7)	16.3% (20)	27.7% (33)	
	Very	20.0%	35.0%	27.8%	29.3%	40.3%	

	Important	(2)	(41)	(10)	(36)	(48)	
	Convenient	20.0% (2)	41.0% (48)	41.7% (15)	34.1% (42)	24.4% (29)	
	Not Necessary	10.0% (1)	6.0% (7)	2.8% (1)	8.1% (10)	1.7% (2)	
	Not Important	20.0% (2)	8.5% (10)	8.3% (3)	12.2% (15)	5.9% (7)	
		10	117	36	123	119	405
Send you alerts about new publications in your subject.	Critical	0.0% (0)	1.7% (2)	2.8% (1)	1.7% (2)	0.0% (0)	
	Very Important	10.0% (1)	6.1% (7)	5.6% (2)	14.3% (17)	7.7% (9)	
	Convenient	20.0% (2)	52.2% (60)	50.0% (18)	37.0% (44)	38.5% (45)	
	Not Necessary	30.0% (3)	22.6% (26)	25.0% (9)	21.8% (26)	31.6% (37)	
	Not Important	40.0% (4)	17.4% (20)	16.7% (6)	25.2% (30)	22.2% (26)	
		10	115	36	119	117	397
Deliver material to your desk/office.	Critical	10.0% (1)	0.9% (1)	0.0% (0)	3.3% (4)	0.9% (1)	
	Very Important	0.0% (0)	10.5% (12)	11.1% (4)	8.3% (10)	5.3% (6)	
	Convenient	40.0% (4)	50.0% (57)	52.8% (19)	42.5% (51)	38.1% (43)	
	Not Necessary	30.0% (3)	19.3% (22)	16.7% (6)	20.0% (24)	34.5% (39)	

	Not Important	20.0% (2)	19.3% (22)	19.4% (7)	25.8% (31)	21.2% (24)	
		10	114	36	120	113	393
Set up online access, a proxy server, RSS feeds, etc., at your desktop.	Critical	10.0% (1)	0.9% (1)	2.9% (1)	3.3% (4)	0.9% (1)	
	Very Important	0.0% (0)	12.2% (14)	17.1% (6)	13.2% (16)	7.0% (8)	
	Convenient	30.0% (3)	39.1% (45)	54.3% (19)	31.4% (38)	32.2% (37)	
	Not Necessary	20.0% (2)	24.3% (28)	11.4% (4)	24.0% (29)	35.7% (41)	
	Not Important	40.0% (4)	23.5% (27)	14.3% (5)	28.1% (34)	24.3% (28)	
		10	115	35	121	115	396
Create specialized lists, bibliographies, curriculum vitae.	Critical	0.0% (0)	0.0% (0)	0.0% (0)	2.5% (3)	0.9% (1)	
	Very Important	20.0% (2)	11.6% (13)	11.4% (4)	10.9% (13)	5.1% (6)	
	Convenient	40.0% (4)	35.7% (40)	42.9% (15)	30.3% (36)	40.2% (47)	
	Not Necessary	10.0% (1)	29.5% (33)	25.7% (9)	26.1% (31)	34.2% (40)	
	Not Important	30.0% (3)	23.2% (26)	20.0% (7)	30.3% (36)	19.7% (23)	
		10	112	35	119	117	393
Find in-depth or hard-to-find information.	Critical	20.0% (2)	4.3% (5)	8.6% (3)	13.0% (16)	13.6% (16)	

	Very Important	40.0% (4)	21.7% (25)	31.4% (11)	21.1% (26)	33.9% (40)	
	Convenient	10.0% (1)	46.1% (53)	42.9% (15)	24.4% (30)	32.2% (38)	
	Not Necessary	10.0% (1)	13.0% (15)	5.7% (2)	18.7% (23)	12.7% (15)	
	Not Important	20.0% (2)	14.8% (17)	11.4% (4)	22.8% (28)	7.6% (9)	
		10	115	35	123	118	401
	Other (please specify).	0	2	0	0	2	4
	<i>answered question</i>	10	120	36	124	122	412
						<i>skipped question</i>	49

10. Over the past two years, have you used the physical library to:

		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Check out books or other library materials?	Frequently	10.0% (1)	5.9% (7)	5.6% (2)	7.9% (10)	20.5% (25)	
	Often	20.0% (2)	3.4% (4)	13.9% (5)	7.9% (10)	20.5% (25)	
	Occasionally	10.0% (1)	21.0% (25)	27.8% (10)	24.6% (31)	32.0% (39)	
	Rarely	10.0% (1)	21.0% (25)	13.9% (5)	12.7% (16)	12.3% (15)	
	Never	50.0% (5)	48.7% (58)	38.9% (14)	46.8% (59)	14.8% (18)	
		10	119	36	126	122	413
Browse the print collections?	Frequently	10.0% (1)	4.3% (5)	11.1% (4)	7.0% (9)	15.8% (19)	
	Often	0.0% (0)	4.3% (5)	8.3% (3)	8.6% (11)	19.2% (23)	
	Occasionally	20.0% (2)	16.4% (19)	25.0% (9)	21.9% (28)	30.0% (36)	
	Rarely	10.0% (1)	23.3% (27)	5.6% (2)	13.3% (17)	15.8% (19)	
	Never	60.0% (6)	51.7% (60)	50.0% (18)	49.2% (63)	19.2% (23)	
		10	116	36	128	120	410

Read the latest print journals or other materials?	Frequently	10.0% (1)	3.3% (4)	8.3% (3)	6.3% (8)	12.4% (15)	
	Often	0.0% (0)	1.7% (2)	8.3% (3)	12.6% (16)	11.6% (14)	
	Occasionally	10.0% (1)	19.2% (23)	16.7% (6)	15.0% (19)	29.8% (36)	
	Rarely	30.0% (3)	20.0% (24)	13.9% (5)	11.8% (15)	19.8% (24)	
	Never	50.0% (5)	55.8% (67)	52.8% (19)	54.3% (69)	26.4% (32)	
		10	120	36	127	121	414
Quiet study/reading space?	Frequently	0.0% (0)	2.6% (3)	2.8% (1)	6.3% (8)	9.1% (11)	
	Often	0.0% (0)	2.6% (3)	5.6% (2)	6.3% (8)	14.9% (18)	
	Occasionally	0.0% (0)	12.9% (15)	19.4% (7)	13.5% (17)	20.7% (25)	
	Rarely	20.0% (2)	13.8% (16)	13.9% (5)	18.3% (23)	19.8% (24)	
	Never	80.0% (8)	68.1% (79)	58.3% (21)	55.6% (70)	35.5% (43)	
		10	116	36	126	121	409
Ask for help or a specific service from library staff?	Frequently	0.0% (0)	0.8% (1)	2.8% (1)	6.4% (8)	6.7% (8)	
	Often	20.0% (2)	7.4% (9)	11.1% (4)	8.0% (10)	20.0% (24)	

	Occasionally	10.0% (1)	21.5% (26)	16.7% (6)	20.0% (25)	32.5% (39)	
	Rarely	0.0% (0)	24.0% (29)	25.0% (9)	21.6% (27)	24.2% (29)	
	Never	70.0% (7)	46.3% (56)	44.4% (16)	44.0% (55)	16.7% (20)	
		10	121	36	125	120	412
Use the public-access computers?	Frequently	0.0% (0)	0.0% (0)	2.9% (1)	4.8% (6)	1.7% (2)	
	Often	0.0% (0)	2.6% (3)	2.9% (1)	0.8% (1)	5.8% (7)	
	Occasionally	10.0% (1)	9.6% (11)	11.4% (4)	13.5% (17)	20.8% (25)	
	Rarely	20.0% (2)	21.1% (24)	20.0% (7)	15.9% (20)	23.3% (28)	
	Never	70.0% (7)	66.7% (76)	62.9% (22)	65.1% (82)	48.3% (58)	
		10	114	35	126	120	405
Other (please specify).		0	2	0	2	5	9
answered question		10	121	36	129	122	418
skipped question							43

11. Please indicate how important it is for the library to provide the ability to:

		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
Check out books or other library materials.	Critical	30.0% (3)	13.4% (16)	17.1% (6)	16.3% (20)	40.8% (49)	
	Very Important	30.0% (3)	29.4% (35)	40.0% (14)	32.5% (40)	38.3% (46)	
	Convenient	0.0% (0)	42.9% (51)	34.3% (12)	28.5% (35)	16.7% (20)	
	Not Necessary	20.0% (2)	3.4% (4)	0.0% (0)	8.1% (10)	1.7% (2)	
	Not Important	20.0% (2)	10.9% (13)	8.6% (3)	14.6% (18)	2.5% (3)	
		10	119	35	123	120	407
Browse the print collections.	Critical	11.1% (1)	5.1% (6)	11.4% (4)	8.9% (11)	20.7% (24)	
	Very Important	22.2% (2)	26.5% (31)	28.6% (10)	28.5% (35)	40.5% (47)	
	Convenient	22.2% (2)	43.6% (51)	40.0% (14)	30.9% (38)	25.9% (30)	
	Not Necessary	22.2% (2)	9.4% (11)	8.6% (3)	13.0% (16)	7.8% (9)	
	Not Important	22.2% (2)	15.4% (18)	11.4% (4)	18.7% (23)	5.2% (6)	
		9	117	35	123	116	400

Read the latest print journals or other materials.	Critical	20.0% (2)	5.1% (6)	5.7% (2)	9.8% (12)	15.3% (18)	
	Very Important	10.0% (1)	20.3% (24)	28.6% (10)	25.2% (31)	37.3% (44)	
	Convenient	20.0% (2)	49.2% (58)	48.6% (17)	34.1% (42)	28.0% (33)	
	Not Necessary	30.0% (3)	11.0% (13)	5.7% (2)	12.2% (15)	15.3% (18)	
	Not Important	20.0% (2)	14.4% (17)	11.4% (4)	18.7% (23)	4.2% (5)	
		10	118	35	123	118	404
Quiet study/reading space.	Critical	0.0% (0)	4.3% (5)	2.9% (1)	6.6% (8)	14.7% (17)	
	Very Important	0.0% (0)	13.8% (16)	22.9% (8)	19.8% (24)	23.3% (27)	
	Convenient	30.0% (3)	41.4% (48)	42.9% (15)	33.1% (40)	30.2% (35)	
	Not Necessary	30.0% (3)	19.8% (23)	22.9% (8)	16.5% (20)	20.7% (24)	
	Not Important	40.0% (4)	20.7% (24)	8.6% (3)	24.0% (29)	11.2% (13)	
		10	116	35	121	116	398
Ask for help or a specific service from library staff.	Critical	20.0% (2)	9.3% (11)	14.3% (5)	11.3% (14)	19.2% (23)	
	Very Important	30.0% (3)	33.9% (40)	31.4% (11)	25.8% (32)	46.7% (56)	

	Convenient	20.0% (2)	39.0% (46)	37.1% (13)	38.7% (48)	27.5% (33)	
	Not Necessary	10.0% (1)	5.9% (7)	8.6% (3)	12.1% (15)	3.3% (4)	
	Not Important	20.0% (2)	11.9% (14)	8.6% (3)	12.1% (15)	3.3% (4)	
		10	118	35	124	120	407
Use the public-access computers.	Critical	0.0% (0)	2.6% (3)	0.0% (0)	5.8% (7)	1.7% (2)	
	Very Important	20.0% (2)	7.9% (9)	20.0% (7)	14.0% (17)	12.8% (15)	
	Convenient	10.0% (1)	47.4% (54)	42.9% (15)	33.9% (41)	39.3% (46)	
	Not Necessary	30.0% (3)	21.1% (24)	22.9% (8)	24.8% (30)	23.1% (27)	
	Not Important	40.0% (4)	21.1% (24)	14.3% (5)	21.5% (26)	23.1% (27)	
		10	114	35	121	117	397
Other (please specify).		0	1	0	0	3	4
answered question		10	119	35	125	120	409
skipped question							52

12. What should the SLAC Library provide for you to meet your future informational needs?

	Please select your division or group affiliation:					
	Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Totals
A physical library, so I can:	42.9% (3)	46.1% (35)	46.4% (13)	50.0% (40)	65.2% (73)	54.1% (164)
I need the library to supply the following services:	42.9% (3)	21.1% (16)	32.1% (9)	23.8% (19)	22.3% (25)	23.8% (72)
I need the library to continue to buy books, journals, and other materials in my field, or to have more in my subject area (please specify):	14.3% (1)	47.4% (36)	32.1% (9)	57.5% (46)	49.1% (55)	48.5% (147)
Other:	14.3% (1)	9.2% (7)	10.7% (3)	12.5% (10)	6.3% (7)	9.2% (28)
Please expand on your answer:	5	35	22	52	89	203
answered question	7	76	28	80	112	303
skipped question						158

13. Is there anything else you'd like to tell the Task Force?

		Please select your division or group affiliation:					
		Director's Office	Engineering & Technical Support Directorate	LCLS Directorate	Operations Directorate	Particle Physics & Astrophysics Directorate	Response Count
		1	27	8	25	45	106
<i>answered question</i>		1	27	8	25	45	106
<i>skipped question</i>							355